



**Overland Explorer
Vehicles**

Back Country

Warranty Guide Manual

Warranty Guide Manual			
Back Country 2023			
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Welcome to your new camper!

Thank you, and congratulations on your purchase of your OEV Back Country camper. Your purchase is an investment in quality as we strive to produce the best product that is Built to Conquer and Built to Last on the market. Your camper is made by a highly skilled team of trades people with materials sourced to the highest degree possible from Canada, and the USA, with some components being of European origin.

This manual is here to assist you in operating and enjoying your new camper. Along with this manual, are individual component manuals for appliances, as well as a complete electronic copy of all manuals. Please read the manual thoroughly as this is not a conventional truck camper in many aspects, it has many features that will ensure a lifetime of enjoyment. If you require any additional support, please do not hesitate to contact us at the number below.

Again, thank you from the team at Overland Explorer Vehicles

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1. GENERAL

1.1. General Information

The Owner's Manual does not cover every aspect of all models manufactured by LITE Industries Inc./Overland Explorer Vehicles. Each owner should read this manual thoroughly and heed the warnings given herein, as well as those warnings given in the component instruction manuals contained in the Owner's Information Package.

NOTE: Some equipment and features described or shown in this package may be optional or unavailable on some models. Due to the continuous product improvement program at LITE Industries Inc./Overland Explorer Vehicles it is possible that recent product changes may not be included in this manual.

Specifications may change without notice. The instructions included in this manual are intended to be a guide, and in no respect extend the responsibility of the manufacturer beyond the limited warranty as presented in this manual. Photographs or illustrations in this manual are representative of function and may not be specific in their depiction of actual equipment, fabrics, interior or exterior décor or design options as installed on or in your camper.

While LITE Industries Inc./Overland Explorer Vehicles has provided basic instructions on how to use your camper, it is ultimately your responsibility to make sure you fully understand how to use the camper prior to operation. To fulfill this responsibility, in addition to the instructions received from the dealer, you must read all instructional material furnished with the camper. If you do not understand how to operate any appliance or equipment, please call our factory for further instructions.

DISCLAIMER:

This manual and the information contained herein are confidential and are the sole property of LITE Industries Inc./Overland Explorer Vehicles.

Product Changes

Not all models include all features. Product information and photography included is as accurate as possible at the time of publication. For the most current product information and changes please visit our website at www.overlandex.com or contact our factory. Subsequent modifications may be evident in the actual product. Specifications are subject to change without notice. All weights, fuel, liquid capacities, and dimensions are approximate.

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1.2. Service Appointments

To make a service appointment at the factory please call Lite Industries at 403-346-9199. Service appointments must be made at least 2 weeks in advance. Smaller repairs might be accommodated sooner, as the service calendar allows. All OEV dealers are authorized installation, service, and warranty providers, please contact a dealer near you for more details.

2. LIMITED WARRANTY

Valid for and only applies to Overland Explorer Vehicles truck campers purchased and used within the United States, Canada and its Territories or possessions.

2.1. Original Purchaser

This limited warranty extends to the original consumer purchaser only. It does not extend to any subsequent owner or other transferee of the truck camper.

2.2. Warranty Coverage

Subject to the exclusions below, Overland Explorer Vehicles warrants the following:

1. Defects in materials, workmanship, and the general structural integrity of the truck camper, for five (5) years from the date of original purchase.
2. Defects in materials and workmanship affecting the structural integrity of the composite sidewalls, floor, and roof of the truck camper, for five (5) years from the date of original purchase.
3. Defects in materials and workmanship of the pop-up enclosure (soft sides) of the truck camper, for a period of five (3) years from the date of original purchase.

Please note, periodic maintenance to the soft wall exterior is required as part of the warranty and to achieve maximum soft wall life. The manufacturer of the exterior soft wall -Top Gun, recommends recoating annually at the minimum. Depending on where the camper is used and what the environment is that it is subjected to may qualify it for bi-annual maintenance. The silicone or nanotech spray coating(s) can be applied by the owner or by any of our dealers, for warranty considerations, we recommend having the dealer service the soft walls. Our dealers carry these same products and make them available for purchase.

The warranty periods set forth above are collectively referred to herein as the "Warranty Period."

The date of original purchase must be evidenced by a copy of the receipt and registration with LITE Industries Inc./Overland Explorer Vehicles within thirty (30) days of purchase.

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2.3. Warranty Exclusions

This limited warranty does not cover any damage due to: (1) normal wear and tear; (2) accident, abuse, misuse, neglect, or negligence; (3) the unauthorized modification or repair of the truck camper; (4) use, maintenance or storage other than in accordance with LITE Industries Inc./Overland Explorer Vehicles' use, maintenance and storage instructions, including the instructions contained in the Owner's Manual; (5) environmental conditions, including, but not limited to road salt, hail, windstorm, freezing, flooding, fire, or to any occurrence that might be termed an Act of God or Force Majeure; or (6) normal deterioration, fading or discoloration of fabric (including vinyl) and decorative items due to wear or exposure. Consumables such as batteries and similar items are likewise excluded from this limited warranty. Flaws considered to be cosmetic and not structural or affecting the integrity of the truck camper may or may not be repaired or replaced at the discretion of LITE Industries Inc./Overland Explorer Vehicles.

This limited warranty does not cover defects in materials and workmanship or any other damage to or caused by truck camper components manufactured by companies other than LITE Industries Inc./Overland Explorer Vehicles (example: refrigerators, furnaces, hot water heaters, awnings, roof racks, camper jacks, propane tanks, etc.) or any other product or device installed by you or any third party after the original date of purchase. Such component parts, products or devices may be warranted by their respective manufacturers. If you need service or repair work on component parts, products or devices not manufactured by LITE Industries Inc./Overland Explorer Vehicles, you must contact the manufacturer to have any service or repair work done. Included in the LITE Industries Inc./Overland Explorer Vehicles Owner's Manual is a list of manufacturers of component parts originally included with your truck camper, with contact information, and additional details for your convenience.

LITE Industries Inc./Overland Explorer Vehicles is not responsible to any purchaser of the truck camper for any undertaking, representation or warranty made by dealers during the course of selling the truck camper beyond those herein expressed.

Each tie down device must be checked periodically to ensure the proper tension is applied. It is VERY IMPORTANT to regularly check & tighten them to ensure no damage is done to your truck or camper. If tie downs are not properly adjusted LITE Industries Inc./Overland Explorer Vehicles assumes no liability in potential damage to your truck/flat bed tray or camper.

Ensure you have registered your OEV product(s) with OEV and that you have registered the ancillary products used in the build with each of the manufacturers, failure to do so may void warranties.

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2.4. Warranty Remedies

LITE Industries Inc./Overland Explorer Vehicles sole obligation and entire liability under this limited warranty shall be, at LITE Industries Inc./Overland Explorer Vehicles' option, either the repair or replacement of the truck camper or the parts thereof that are deemed defective by LITE Industries Inc./Overland Explorer Vehicles Vehicles, and for which LITE Industries Inc./Overland Explorer Vehicles is notified during the Warranty Period. However, you are responsible for: (i) the cost of transportation of the truck camper to and from the designated service location; and (ii) any cost, liability, loss, or damage to or in connection with the truck camper resulting from such transportation. For purposes of clarity, no payment or other compensation will be made for incidental expenses, including, but not limited to, towing, telephone, transportation, lodging, travel, gasoline, loss of pay or indirect or consequential damage including, but not limited to, loss of use of the truck camper, inconvenience, damage or injury to person or property, or loss of revenue, which might be paid, incurred or sustained by reason of any defect covered by this limited warranty.

2.5. Obtaining Warranty Services

Upon discovery of a defect, you must promptly notify LITE Industries Inc./Overland Explorer Vehicles or the authorized dealer from whom you purchased the truck camper to request a service appointment. If it is not possible to return the truck camper to the LITE Industries Inc./Overland Explorer Vehicles factory or your selling dealer, please call the LITE Industries Inc./Overland Explorer Vehicles factory service department. LITE Industries Inc./Overland Explorer Vehicles will use reasonable efforts to work with you on finding another possible location to have the truck camper repaired (depending on what the problem might be). However, LITE Industries Inc./Overland Explorer Vehicles retains ultimate discretion in selecting the designated service center.

As part of obtaining warranty services at the designated service location, you will be required to provide your name, address and telephone number, proof of purchase, a description of the defect, and any claims number issued to you by LITE Industries Inc./Overland Explorer Vehicles.

Warranty repairs may only be performed at a service location designated by LITE Industries Inc./Overland Explorer Vehicles, which may include the LITE Industries Inc./Overland Explorer Vehicles factory, a LITE Industries Inc./Overland Explorer Vehicles authorized dealer, or another service center approved in writing by LITE Industries Inc./Overland Explorer Vehicles. Warranty repairs by a non-LITE Industries Inc./Overland Explorer Vehicles dealer or service center must be approved by the LITE Industries Inc./Overland Explorer Vehicles factory service department prior to any work being started.

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To obtain warranty services, please contact: LITE Industries Inc./Overland Explorer Vehicles, using the following contact information:

403-346-9199

OR

The LITE Industries Inc./Overland Explorer Vehicles authorized dealer from whom you purchased the truck camper, using the contact information for your authorized dealer included as part of your Owner's Manual.

2.6. Disclaimer and Limitation of Liability

Any descriptions, drawings, specifications, samples, models, bulletins, or similar material, used in connection with the sale of the truck camper shall not be construed as an express warranty that the truck camper will conform or comply with your requirements.

EXCEPT FOR THE LIMITED WARRANTY DESCRIBED ABOVE, THERE ARE NO OTHER WARRANTIES MADE BY LITE INDUSTRIES INC./OVERLAND EXPLORER VEHICLES ON ANY COVERED TRUCK CAMPER. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY LITE INDUSTRIES INC./OVERLAND EXPLORER VEHICLES, ITS DEALERS, AGENTS, OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY, AND YOU MAY NOT RELY ON ANY SUCH INFORMATION OR ADVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE, PROVINCE TO PROVINCE, TERRITORY TO TERRITORY AND COUNTRY TO COUNTRY. LITE INDUSTRIES INC./OVERLAND EXPLORER VEHICLES LIMITS THE DURATION OF ANY LEGALLY IMPLIED WARRANTIES INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF LITE INDUSTRIES INC./OVERLAND EXPLORER VEHICLES' EXPRESS WARRANTY. SOME STATES/PROVINCES/TERRITORIES AND COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. NEITHER LITE INDUSTRIES INC./OVERLAND EXPLORER VEHICLES NOR ANYONE ELSE WHO HAS BEEN INVOLVED IN THE CREATION, PRODUCTION, OR DELIVERY OF THE TRUCK CAMPER SHALL BE LIABLE FOR ANY DIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION AND THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE THE TRUCK CAMPER, EVEN IF LITE INDUSTRIES INC./OVERLAND EXPLORER VEHICLES HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES/PROVINCES/TERRITORIES AND COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

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If any of the above limitations are held unenforceable, Lite Industries Inc./Overland Explorer Vehicles' total aggregate liability for any damages to you or any third party shall not exceed the purchase price you paid, regardless of the form of any claim. This limited warranty is governed by the laws of Canada and the Province of Alberta.

Should you have any questions about this limited warranty, or if you desire to contact LITE Industries Inc./Overland Explorer Vehicles for any reason, please contact us in writing at: sales@overlandex.com

If you have questions, need clarification or additional information, please contact us.

When the truck is used to carry a slide-in flat bed camper, the total cargo load of the truck consists of the manufacturer's camper weight figure, the weight of installed additional camper equipment not included in the manufacturer's camper weight figure, the weight of camper cargo, and the weight of passengers in the camper. The total cargo load should not exceed the truck's cargo weight rating and the camper's center of gravity should fall within the truck's recommended center of gravity zone when installed.

Secure loose items to prevent weight shifts that could affect the balance of your vehicle. When the truck camper is loaded, drive to a scale and weigh on the front and on the rear wheels separately to determine axle loads. Individual axle loads should not exceed either of the gross axle weight ratings (GAWR). The total of the axle loads should not exceed the gross vehicle weight rating (GVWR). These ratings are given on the vehicle certification label that is located on the left side of the vehicle, normally the dash, hinge pillar, door latch post, or door edge next to the driver. If weight ratings are exceeded, move, or remove items to bring all weights below the ratings.