

## Safety Notice:



### Power Roof Actuators — All Power Roof Equipped Units

OEV has identified a condition where the actuators that power the roof lift system may extend or retract without user input. This has occurred once to date, in wet conditions, and is related to a component supplied by the actuator manufacturer — not an OEV design or build issue.

Out of an abundance of caution, we are issuing a notice on any power roof equipped actuator units. Some late-2025 and all 2026 units are exempt, but we want to verify and rectify every unit in the field.

### What You Need to Do Now

Until the permanent fix is issued, we require all owners and operators to manually shut off power to the actuators after raising or lowering the roof. This completely prevents any unintended movement.

Here's how:

1. Remove the driver's side dinette seat cushion and lift the lid beneath it.
2. Locate the 90-amp resettable breaker — it's mounted on the electronics plate or on the side of the inverter tray, depending on your model.
3. Push the red button to switch the breaker off.
4. To confirm you've switched off the correct breaker (not all are labelled), turn on the arming switch by the up/down buttons and press up or down. The switches will illuminate, but the roof should not move.
5. To restore power when needed, lift the small red lever on the bottom of the breaker back to the on position.

### Can I Still Use My Camper?

Yes. Your camper is fully safe to use. The only change to your routine is an extra step: after you raise the roof, switch the actuator breaker off. When it's time to move, switch the breaker back on, lower the roof, and switch it off again. This takes about 30 seconds and eliminates any possibility of unintended roof movement. Think of it as a temporary addition to your setup and teardown process — your camper is otherwise unaffected.

### What Happens Next

We are working directly with the actuator manufacturer to develop a permanent solution and will issue a full technical service procedure in the very near future. We'll contact you with next steps as soon as that's ready.

If you have any questions or have sold your OEV to a new owner, please contact us at 403-346-9199 so we can make sure every affected unit is accounted for.